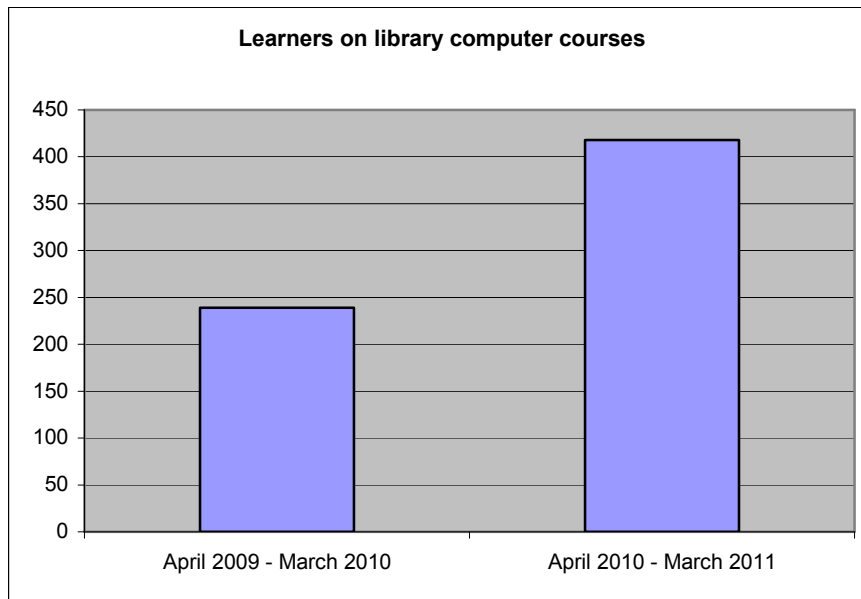


Annex 2 – Details of IT courses in libraries

Formal beginners computer courses:



*Predicted to March 2011

307 learners have attended courses in explore centres to date (a total of 1364 learning hours)

These are the dates for the courses arranged until the end of March 2011 – nearly all are fully booked already.

19-Jan-11	Acomb	Taster Internet
26-Jan-11	Acomb	Myguide
24-Jan-11	Clifton	Taster Basics
31-Jan-11	Clifton	Taster Internet
1-Feb-11	York	ABC Basics and Internet
3-Feb-11	Tang Hall	Taster Basics
7-Feb-11	Clifton	Myguide
10-Feb-11	Tang Hall	Taster Internet
17-Feb-11	Tang Hall	Myguide
22-Feb-11	York	Myguide
23-Feb-11	Acomb	Myguide
8-Mar-11	York	Taster basics
8-Mar-11	York	Taster basics
10-Mar-11	Tang Hall	Myguide
16-Mar-11	York	ABC Basics and Internet
22-Mar-11	York	Myguide

Starter sessions:

To date there have been 360 across all libraries. 142 were in York and 99 in Acomb but all libraries had at least one according to need. The ability to offer these locally is really appreciated by learners.

Myguide:

To date 744 people have registered for an email address with Myguide and over 600 have started one of the Myguide courses. Some of these will be on a course run with Maureen or Liam but the majority are independent learners using computers in libraries (and supported by library staff) or at home. Of particular note Liam has had 70 attendees on the drop-in sessions he has run at Acomb and staff at Haxby Library have helped 24 people complete Myguide modules.

A few examples of individuals we have helped

- a man on his 40s, living in a care-home but determined to be independent. After a couple of starter sessions he now regularly comes into York Explore in his wheelchair.
- a woman who has suffered complete hearing loss so was desperate to learn how to email to contact friends and family. After going on some courses she can now do this.
- Someone who has had a stroke resulting in having no voice and limited mobility. Maureen is working with her to enable her to use a computer.
- Lots of very elderly people including a lady of 91 who is currently making good progress.